

getting started with kanopy

Stream films, Great Courses,
kids entertainment, and more

THOUGHTFUL ENTERTAINMENT

Available for:



Google Play



chromecast



Samsung



1 Visit <https://mountainview.kanopy.com> to register for **kanopy** or download the **kanopy** app on your phone, tablet, or television.

2 Create an account with your name, email address, and password, or link to an existing Gmail or Facebook account.

3 If prompted, select your library and enter your library card number and PIN (last four digits of your phone number).

4 Search for titles or subjects on the top search bar or select the **Browse** button to browse by categories.

5 Click **Watch** to watch a film or add titles to My Watchlist for later. Click  in the **kanopy** app to cast to a smart TV.

For more help, visit:

<https://help.kanopy.com>

<https://library.mountainview.gov/borrow/streaming-media>



City of
Mountain View
Library

Kanopy FAQs

What is Kanopy?

Kanopy is a video-streaming service with over 30,000 titles available including acclaimed documentaries, award-winning independent films, contemporary and classic world cinema, Great Courses, educational videos for both children and adults, and much more.

How can I access Kanopy?

You can access Kanopy on your computer by visiting <https://mountainview.kanopy.com> or by downloading the Kanopy app on your smartphone, tablet, or smart TV.

How many titles can I watch per month and how long will I be able to access them?

Each month you will be provided with 30 tickets. Every title is labeled with a ticket value and viewing window. Once you press play on a video, the required tickets will be deducted from your total. Titles will be clearly labeled with the amount of time remaining in your viewing window. If you chose to watch the same video after the viewing window has passed, you will need to use additional tickets.

Note: Some titles, like Kanopy Kids, do not require tickets

I've used up all of my tickets, when will my tickets reset?

Kanopy tickets will reset on the first of every month.

How do I access content for kids on Kanopy?

Click "Go To Kanopy Kids" on the top menu bar to find content for children or visit <https://mountainview.kanopy.com/kids>. Parental controls can be set under the name menu in the top right.

Can I stream Kanopy on a smart TV or other device?

Yes, the Kanopy app is available on Apple TV and Airplay, Amazon Fire TV, Android TV, Roku, Chromecast, and others. Kanopy can also be cast from a mobile device to a compatible smart TV by clicking and selecting your device

Do you need to place a hold on a title?

No. All Kanopy titles are available on-demand. No waitlists, no need to place holds.

For more help, visit:

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